

## OBECEPOENTED SEDENTED

## COUNTY OF LOS ANGELES

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ALEN VILLANUEVA, SHERIFF



July 19, 2022



## SERVICE COMMENT REPORT #258463

Thank you for taking the time to express your concern regarding personnel from the Santa Clarita Valley Sheriff's Station. Your complaint was documented and assigned to for investigation.

On June 23, 2022, you filed a complaint in regards to a deputy's conduct during a traffic stop. Your complaint has been thoroughly investigated and our inquiry revealed that our employee's conduct could have been better, and appropriate administrative action has been taken. We have documented and discussed the matter with the personnel involved, continuing to emphasize our expectation of professional conduct and courtesy when dealing with the public we serve.

I appreciate your bringing this matter to our attention and the opportunity it afforded me to evaluate our service. If you have any questions about the results of our review of your complaint, please contact me at (661) 260-4000.

Sincerely,

ALEX VILLANUEVA, SHERIFF

Justin Diez, Captain Santa Clarita Valley Station

211 WEST TEMPLE STREET, LOS ANGELES, CALIFORNIA 90012

A Tradition of Service

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appreciation for professional services rendered by our personnel.) Review Comp - Service Only - No Further Action				Reporting	) Party; few Completed:		07 / 05 / 22	
			to the second	ATAC SANTATA IN THE CONTRACTOR		07 /13 / 22		
Employee Conduct Appears Reasonable (Review indicated the employee's actions appear to be in compliance with procedures, policies, guidelines or training.)			Date Fina Perty:	Outcome Letter Sent To	Reporting	07 /19 /22		
Appears Employee Conduct Could Have Been Better (The employee's schons were in compliance with procedures, policies, guidelines. The complaint could have been minimized if the employee had employed				Date Corr	pleted Review Form Prov	ided To	(07)(-7)(-7)	
				Involved Employees:			07 /13 /22	
	tactical constitutional principles or common sense.)				by:	Emp #:		
	Employee Conduct Should Have Been Different (The employee's actions were not in compilance with established procedures, policies, guidelines or training. W/C will take appropriate actions.)				ATTACHMENTS INCLUDED  Original WCSCR			
П	Unable to Make a Date	mination (The raidow revealed in	ufficient		ch Commander's Memo			
_	Unable to Make a Determination (The review revealed insufficient information to assess the employee's alleged conduct or to identify the employees involved.)				owledgement Letter to Re	porting Party		
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Ц	UVE PERDOPUNG DAITY RING	olution Meeting (A conflict resoluti involved employee(s) was held. Ti	no mostless	Audio	Tapes Quantity:	The second secon		
	adequately addressed all concerns and no further actions are deemed necessary.)					MTSCT2022	-00268	
lote: Refer to the Service Comment Review Handbook for specific				Unit Performance Log				
	definitions of each res	nit	pecific	☑ Other In-service, DDWS, Copy of citation				
_	CONFLICT RESOL	UTION TECHNIQUES UT	TILIZED:	E ouis		Exposition (a)		
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Reporting Party under the influence at time of complaint and re-contacted			☐ Intern	al or Outside Agency Crin	anal investigation initiated			
when sober - no misconduct reported.  Factually impossible complaint or reporting party			Internal Affairs Investigation Initiated					
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J	Third party complaint wit	hout witnesses where the elleged	y aggrieved	1				
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7	Watch Commander has	personal knowledge the complaint	la falsa	The below		APPROVAL pproved the disposition of	this contro rovinu	
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3	inquiry revealed that all a demonstrated diminished	degations were clearly false or rep	porting party	Signatur	<b>/</b>		Date	
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		nduct is not otherwise consumble.	Fr. 7 (1) 165		_ 4	<i></i>	A101/22	
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